Having problems with your login?

We're happy to help! Whether redeeming a voucher or buying a ticket. We'll help you get your ticket in just a few steps.

You can redeem voucher codes that you may have received from exhibitors or in one of the PSI marketing campaigns at any time.

If you already have a paid ticket in your shopping cart, you can easily remove it and then redeem the voucher code

For all tickets, please note that each show ticket must be registered with its own email address.

If you have any further questions, please contact our Customer Service Centre directly at: service.psi@rxglobal.com

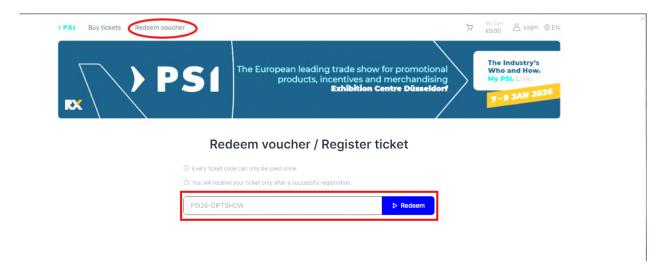
How to redeem your voucher

1. Enter our ticket shop

https://shop.psi-messe.com/reed_shop/PSIDE26/Shop

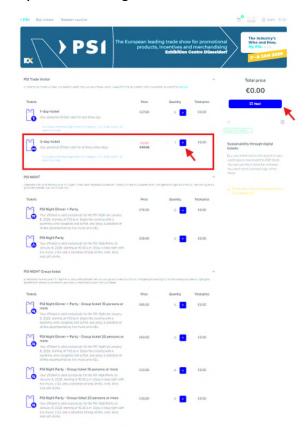
2. Redeem your voucher

Navigate to the **"Redeem voucher"** section on the first page of the shop & enter your voucher code and click **"Redeem."**



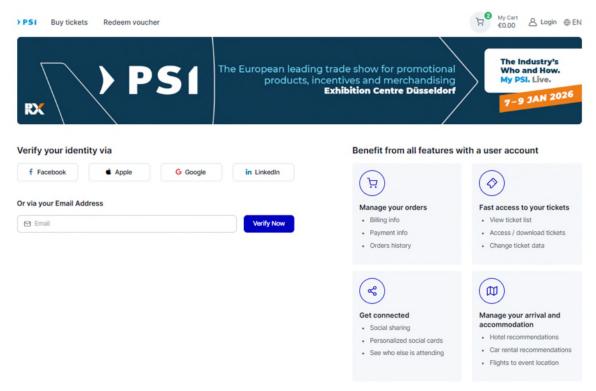
3. Select the number of tickets

Choose how many tickets you want to register and click "Next."



4. Create or log in to your account

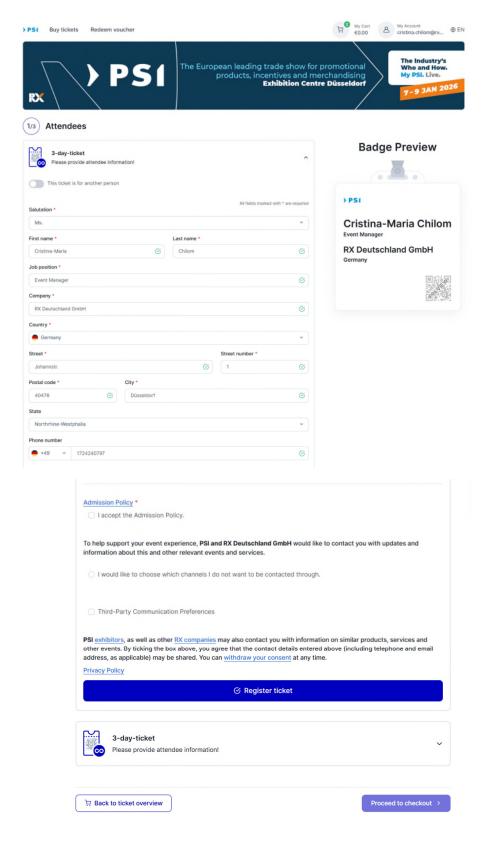
You can: Create a new user account / Log in with other platforms / Continue as a guest



5. Register your free ticket

Register your own ticket and—if you selected more than one—delegate the additional tickets to the other participants.

After registration, please answer the follow-up questions, accept the necessary admission policy, and click **"Proceed to checkout."**

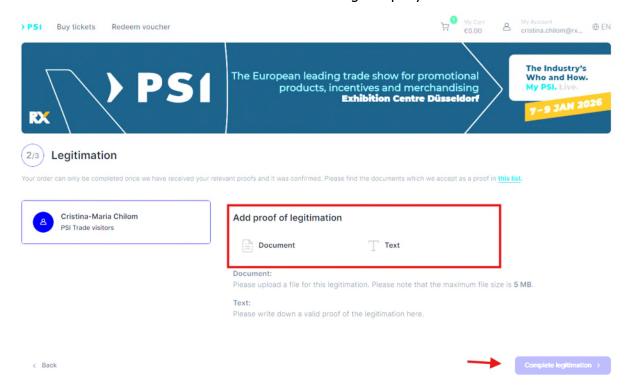


6. OPTIONAL: Legitimation as a Professional Visitor

PSI is a trade show exclusively for the promotional products industry. Private individuals are not permitted to attend. To ensure this, we carry out a full professional legitimization.

Accepted industry credentials include:

- PSI membership number if membership available.
- Trading license with a clear business specification
- Trade register excerpt with a clear business specification
- Business card or business email address showing company affiliation



7. Final step

Review the summary of your order and submit your legitimization request.

Your request will be checked and confirmed as quickly as possible. If our team requires additional documents to verify your status, they will contact you directly.

Once your legitimization is approved, your tickets will be sent to the email address you provided.

